### NOTICE TO THE PUBLIC

#### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## <u>Henderson – Kerr Lake Regional Water System</u> Has Levels of Total Trihalomethanes (TTHMs) Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the time period ending September 30, 2014 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for TOTAL TRIHALOMETHANES (TTHMs). The standard for TTHMs is 0.080 milligrams per liter (mg/L). Over the referenced compliance period, the sample location with the highest average level of TOTAL TRIHALOMETHANES had a concentration of 0.115 mg/L.

#### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions.
   However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you
  may be at increased risk and should seek advice from your health care providers about drinking this
  water.

#### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

#### What is being done?

The Henderson – Kerr Lake Regional Water System is working closely with the City of Henderson distribution department to optimize new equipment that has been installed to increase the volume of water flow throughout our system in order to decrease chances of TTHM causing substances. We anticipate resolving the problem by March 31, 2015.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person	System Name	System Address (Street)
Christy Lipscomb	Henderson – Kerr Lake Regional Water	280 Regional Water Lane
Phone Number 252-438-2141	System PWSID # NC 02-91010	System Address (City, State, Zip) Henderson, NC 27537

Violation Awareness Date: DECEMBER 22, 2014

(Signature

Date Notice Distributed: JANUARY 2015 Method of Distribution: MAIL - INCLUDED WITH BILL

# The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

**Public Notification Certification:** 

Owner/Operator: